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From: Popstefanija, Marija (DPH)
Sent: Tuesday, February 15, 2011 12:17 PM
To: 'English, Beth (DPH)'
Cc: Hanchett, James (DPH); 'Cocoros, Noelle (DPH)'; 'Taucher, Helen (DPH)'; Long, Suzanne (DPH)
Subject: RE: DPH Staff - Move (Immunization phones)

Hi Beth, if you listen to the voice mail that I recorded on that number I think, it is very similar what we need. Please dial 413-545-6600 and listen to the voice mail (but instead of hang up and dial ..., will be press 1... etc). I have the script for that if you need it. Let me know,

Marija

Marija PopStefanija, MPH, MS
Immunization Epidemiologist
Bureau of Infectious Disease Prevention, Response & Services
Massachusetts Department of Public Health
phone 413-545-5999
e-mail: marija.popstefanija@state.ma.us

From: Hanchett, James (DPH)
Sent: Tuesday, February 15, 2011 11:50 AM
To: Popstefanija, Marija (DPH)
Subject: FW: DPH Staff - Move (Immunization phones)

From: English, Beth (DPH)
Sent: Tuesday, February 15, 2011 11:24 AM
To: Hanchett, James (DPH)
Cc: Dunn, Ceci (DPH)
Subject: RE: DPH Staff - Move (Immunization phones)

Jim,
Sorry – I somehow missed that email. Do you need a full script of what we'd like the outgoing message to say, or is it something standard and we would just insert the names “press 1 for _____, press 2 for _____” etc?

Thanks,
Beth

Beth English
Deputy Program Manager - Operations
Massachusetts Department of Public Health
Division of Epidemiology and Immunization
305 South Street
Jamaica Plain, MA 02130
(617)983-6826
Email: Beth.English@state.ma.us

Website: www.mass.gov/dph
Blog: <http://publichealth.blog.state.ma.us>

From: Hanchett, James (DPH)
Sent: Tuesday, February 15, 2011 7:32 AM
To: English, Beth (DPH)
Subject: FW: DPH Staff - Move (Immunization phones)

Hi Beth,

I sent this email 1 month ago nobody responded. Email me the course of action you want the answering machine to make.

Jim

From: Hanchett, James (DPH)
Sent: Thursday, January 13, 2011 9:46 AM
To: English, Beth (DPH)
Subject: RE: DPH Staff - Move (Immunization phones)

Hi Beth,

Cost of service is \$8.00/ month, with an installation fee of \$15.00. I also need an email explaining course of action: i.e. Press 1 to speak with _____.

Jim

From: English, Beth (DPH)
Sent: Tuesday, January 11, 2011 2:18 PM
To: Connolly, Grace (DPH); Dunn, Ceci (DPH)
Cc: Danforth, Deborah (DPH); Hanchett, James (DPH)
Subject: RE: DPH Staff - Move (Immunization phones)

Thank you Ceci and Grace!

Jim, did OIT give you a cost for the service?

Thanks,
Beth

Beth English

Deputy Program Manager - Operations
Massachusetts Department of Public Health
Division of Epidemiology and Immunization
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Jamaica Plain, MA 02130
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Website: www.mass.gov/dph
Blog: <http://publichealth.blog.state.ma.us>